Surf Payroll to **b Bright**Pay Cloud: FAQs

1. Why has Bright decided to discontinue Surf Payroll?

At Bright, our goal is to provide a suite of industry-leading software solutions, and to achieve this, we regularly review our products to ensure they align with our high standards and your evolving needs. As we focus on advancing our most impactful solutions, it has become necessary to streamline our product portfolio to focus our resources on the solutions that best meet the needs of our clients.

After careful review, we have concluded that BrightPay is the payroll solution best suited to meet our goals, and therefore, we have decided to discontinue Surf Payroll in order to focus all our efforts and resources into developing BrightPay into the best payroll solution on the market.

2. When was Surf Payroll discontinued?

Surf Payroll was discontinued on the 1st of January 2025.

3. What do I need to do before Surf Payroll is discontinued?

You need to find a different payroll provider for the 2025 tax year. We highly recommend switching to the new cloud-based version of BrightPay, our multi-award-winning payroll solution. Learn more about BrightPay here.

You also need to download/export your payroll data such as payslips, tax deduction cards and payroll reports and journals, to prevent any risk of data loss. View guidance here.

4. Is BrightPay cloud available now and where can I sign up?

Yes, BrightPay cloud is now available, and you can sign up here: **ie-25.brightpay.com**

5. How do I import my data from Surf Payroll to BrightPay cloud?

To import your data from Surf Payroll to BrightPay cloud, follow the steps in the video **here**.

To view the step-by-step guide, click **here**.

6. Does BrightPay offer product support?

Yes, our online documentation can be found on our website at: **www.brightpay.ie/docs/bpol**

All BrightPay customers have free phone and email support.

7. Will BrightPay Cloud work with BrightExpenses for submitting ERR to Revenue?

Yes, BrightExpenses will work seamlessly with BrightPay cloud.

8. Where can I find out more information about BrightPay cloud?

To find out more information about BrightPay cloud, please visit: **hello.brightsg.com/brightpay-cloud-customer-lp**