

Website discontinuation - FAQs

Q1. When will the BrightAccountsProduction (<https://accountsproduction.surfaccounts.com/>) website be discontinued?

On 8th March 2025, the BrightAccountsProduction (<https://accountsproduction.surfaccounts.com/>) website will be discontinued. Visitors to the BrightAccountsProduction site will be redirected to the [BrightAccountsProduction page on the Bright website](#).

Q2. Why is Bright discontinuing these websites?

In September 2021, Thesaurus Software and Relate Software merged to form Bright. Thesaurus Software developed BrightPay, while Relate Software offered solutions like Surf Accounts Production and Surf Accounts, now rebranded as BrightAccountsProduction and BrightBooks.

Bright has since expanded through acquisitions and product launches, uniting all solutions under one brand. To enhance user experience, we are focusing on the [Bright website](#) and will no longer maintain the old BrightAccountsProduction site at <https://accountsproduction.surfaccounts.com/>.

This change ensures a centralised platform for seamless access to our award-winning solutions.

Q3. Do I need to do anything before this website is discontinued?

No, you are not required to do anything before this website is discontinued. However, after this website is retired, you will need to use the [Bright website](#) to login to BrightAccountsProduction and access product support documentation and resources.

Q4. Will the discontinuation of this website affect my subscription to BrightAccountsProduction?

No, this will have no effect on any product subscriptions.



Q5. I use this website to log in to BrightAccountsProduction. How will I log in going forward?

Moving forward, you will be able to login to BrightAccountsProduction by:

- Navigating to the unified Bright website at <https://brightsg.com/>
- Selecting 'Login' in the top right-hand corner
- Selecting 'BrightAccountsProduction'
- And entering your login details

Q6. Where will I access the support documentation and resources for BrightAccountsProduction in the future?

All BrightAccountsProduction support documentation is available on the unified [Bright website support page](#). The discontinuation of this website has also had no impact on our support team.

You can still contact the BrightAccountsProduction support team at BrightAPsupport@brightsg.com.

You can also contact these teams over the phone at +353 1 4940580.