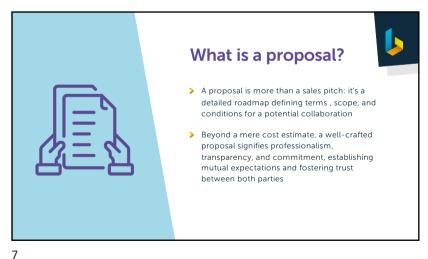


**Agenda** 1. What is a client proposal and why is it crucial to get it right? 2. What should a strong proposal document include? 3. How are client proposals usually created and how can BrightPropose help? 4. The best way to present your proposal to the client 5. Questions & Answers



Let's get accountingspecific > A proposal is a detailed blueprint which dives into the scope of financial services offered > It is a gateway to understanding the client's financial needs and articulating how the accountant plans to address them > It not only presents a breakdown of costs associated with services, but also lines out the specific accounting services to be rendered

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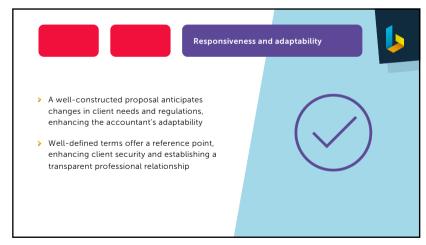
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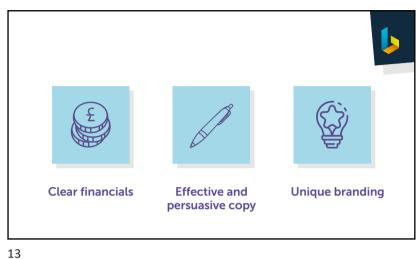
Aligning client expectations > Accurate and clear proposals are crucial for aligning client expectations, detailing services, costs, and expected outcomes > Ambiguity in proposals can erode trust and damage relationships

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Fixed / Tiered packages > Accountants commonly simplify pricing with fixed fees, presenting clear service packages and costs in client proposals > These packages offer clients tailored options for transparent and predictable costs > Tiered packages facilitate collaborative conversations, allowing accountants and clients to design customised service plans

14

## Fixed / Tiered packages

- > Balance in service tiers is crucial to avoid inefficiencies; clients may find the model complex, requiring clear communication for informed decisions
- > Despite challenges, tiered packages provide financial predictability, transparency, and simplicity
- > The tiered model encourages collaboration, emphasizing personalised communication and customisation, combining structure with flexibility



Time-based billing

- > This is where accountants break down their services with expected time frames and corresponding costs
- > It ensures clients are not only aware of the financial commitment but also provides a clear breakdown of the work involved in their financial affairs



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#### Time-based billing

- Builds trust by offering clients a clear view of service efforts, detailing time for tasks like tax preparation
- Difficulty in precise time estimation can lead to discrepancies, impacting cost estimates and potentially straining relationships
- Unexpected issues may require extra time, causing concerns about cost control



Our recommendation

- No accounting practice is the same;
   Different firms will have different strengths, weaknesses and capabilities
- Weigh up all the potential pricing models available and select the one which best suits your needs



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### Copywriting tip #1

- > Structure your proposals
- A strong proposal features an executive summary and clear sections on services, pricing, and timelines, using headings for easy navigation
- Headings act as a visual guide, breaking down content and enhancing presentation, making the proposal user-friendly and ensuring clients swiftly grasp the value without feeling overwhelmed



Copywriting tip #2

- > Tailor the proposal to your clients
- Personalise proposals by mentioning the client's business and industry
- Emphasise the value and ROI of your accounting services with persuasive and concise language
- Use AI tools like ChatGPT to simplify copywriting, tailoring the content to your brand's tone for efficient and personalized proposal writing



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#### Copywriting tip #3

- Weave a narrative into your proposal for a more impactful presentation
- > Personalise the proposal by breaking down each service, highlighting its specific value
- Design the copy like chapters in a story, taking the client on a journey that is not only informative but engaging, making the proposal relatable and memorable



Copywriting tip #4

- > Capitalise on existing copy and content such as testimonials and case studies
- Testimonials provide powerful endorsements, showing your expertise and positive impact on clients
- Case studies offer in-depth insights into specific scenarios, showcasing problemsolving skills and tangible benefits
- > They also add a human touch to your proposals



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# Copywriting tip #5

- > Consider the 'So What?' test
- > Use the 'Fresh Eyes' method
- > Step back and seek input from colleagues for a new perspective
- > This collaborative approach enhances the quality of your copy, uncovering nuances, identifying improvements, and ensuring a polished, error-free final product



**Branding is crucial** 

- > Projecting a professional image
- > Establishing credibility
- > Developing memorability
- > Differentiating from competitors



23



 To do it effectively, make use of your: Brand colours, practice logo and highresolution logos

place to start showcasing your brand

 Trickle your branding throughout your proposal and include a final page to conclude the document



Unique branding

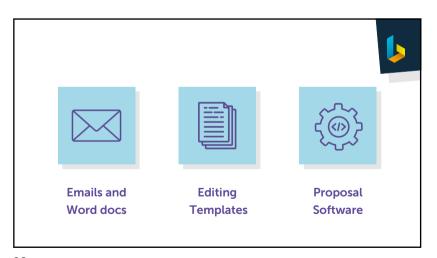
> For those new to branding, tools like Canva make it manageable

> Ensuring consistency by using uniform colours, typography, and your logo in proposals for a professional look

> Maintain a consistent tone in written content to enhance a recognisable brand voice and ensure a professional and cohesive appearance in proposals

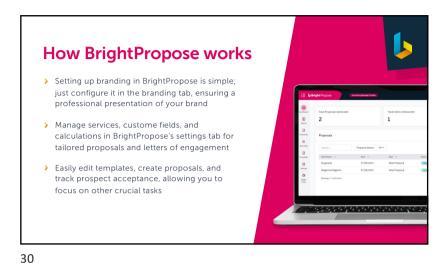
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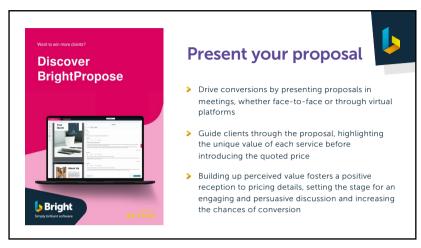
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The Do's

Insure your services are priced accurately

Insure your proposals are priced accurately

Make use of your branding and tone of voice

Add structure and use persuasive language

ChatGPT

Use a proposal software to streamline the creation of professional, branded and accurate proposals

33





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