Bright Manager

Website discontinuation - FAQs

Q1. When will the BrightManager (https://www. accountancymanager.ie/) website be discontinued?

On 28th March 2025, the BrightManager (https://www.accountancymanager.ie/) website will be discontinued. Visitors to the BrightManager site will be redirected to the BrightManager page on the Bright website.

Q2. Why is Bright discontinuing this website?

BrightManager is a powerful practice management software developed by Bright, a trusted leader in industry-leading solutions for accountants and bookkeepers. To streamline our offerings, we are bringing all our products together under <u>one unified</u> <u>Bright brand website</u>.

To enhance the user experience, we are dedicating our resources to improving and updating the Bright website. As a result, this site will no longer be maintained to prevent outdated content.

By centralising our solutions on the <u>Bright</u> website, we aim to provide seamless access to our award-winning software, ensuring everything you need is in one convenient place.

Q3. Do I need to do anything before this website is discontinued?

No, you are not required to do anything before this website is discontinued. However, after the website is retired, you will need to use the <u>Bright website</u> to login to BrightManager and access product support documentation and resources.

Q4. Will the discontinuation of this website affect my subscription to BrightManager?

No, this will have no effect on any product subscriptions.



Q5. I use this website to log in to BrightManager. How will I log in going forward?

Moving forward, you will be able to login to BrightManager by:

- Navigating to the unified Bright website at https://brightsg.com/
- Selecting 'Login' in the top right-hand corner
- Selecting 'BrightManager'
- And entering your login details.

Q6. Where will I access the support documentation and resources for BrightManager in the future?

All BrightManager support documentation is available on the unified <u>Bright</u>. <u>website support page</u>. The discontinuation of this website has also had no impact on our support team.

You can still contact the BrightManager support team at <u>brightmanagersupport@brightsg.com</u>.

You can also contact these teams over the phone at +353 1 4940580.

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